

Family Involvement

Purpose *To ensure families are aware of how they can be involved in decisions regarding their family member receiving services, while respecting the client's choices.*

Policy Statement *ASC will promote the involvement of families.*

Families will be informed of how to access information.

ASC will recognize each client's decisions and choices. The client and their family will be supported in reaching a mutual agreement.

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Program Area(s):	Adult Disability, FSS-Disability	R	03-03-10	R/R	April 7,2005	R/R	Sept 12,2007	
		R/R	Feb 28/08	R	May 7/15	R	Sept 6/18	

Family Involvement

1. Clients and Families are informed of how to access information during their orientation and on an on-going basis through the provision of the ASC information package, and Service Orientation/ Renewal Package where applicable.

2. Facilitation of Client and Family involvement may occur through, but is not limited to:
 - Supporting people to connect with their families
 - Opportunities for family to participate with the day to day service delivery
 - Service orientation/renewal processes
 - Person centered planning processes
 - Regular updates (verbal or written as applicable)
 - Client and family meetings (as applicable)
 - Addressing concerns process (as per Addressing Concerns Policy and Procedure)

3. Both individual choice and family involvement are respected within ASC. If required, ASC will facilitate between clients and their families to help them reach mutual agreements.

4. ASC will provide opportunity for client and family meetings at least annually in 24 hour homes that are required to meet Accommodation and Licensing Standards.
 - These meetings will be open to all clients who reside in the home, and their families
 - Invitation to attend the meeting will be made a minimum of two weeks prior to the meeting date, and this invitation will be posted in the home
 - The ASC Agency Representative at the meetings will be the Area Coordinator
 - The meeting will be documented on a Client Family Meeting Form

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