



Team Manager - Disability Adult Services

Celebrating 50 years, Accredited Supports to the Community (ASC) is a not-for-profit charitable society that provides programs and services across south central Alberta for all ages with developmental disabilities.

This opportunity requires an experienced full-time Team Manager specializing in the coordination of supervising front-line staff in 24-hour residential and community services. This is a supervisory position supported under the direction of the agencies Coordinator(s) providing Level 2 services for adults with complex medical needs and disabilities in the areas of community access, inclusion, social connection, and home living.

This full-time position is based on a 40-hour work week and requires a rotation of days, evenings, and weekends with on-call coverage for 24-hour services. The starting wage is \$25.95 or \$27.02 (depending on credentials and proven experience).

Key aspects of this role include:

- Providing leadership, supervision, and evaluation to front-line support staff (CSW's) while planning and implementing according to individual and program needs. This includes thorough scheduling, monitoring, and providing direct coverage as required.
- Monitoring and managing service delivery; participating in the development and monitoring of client service and support plans with a person-first approach.
- Actively engaging and mentoring CSW's to model behaviour aligned with the culture, values, policies, and procedures of Accredited Supports to the Community.
- Communicate and gather information effectively in a variety of settings including one-on-one with staff and in team meetings.
- Committing to providing an exceptional experience for clients, CSW's, and staff within a challenging and exciting human services environment by setting the example of high-quality client-focused care.

The choice candidate will have:

- A minimum of 3 years' experience in leadership and/or supervisory roles in disability services, however other modeled experience in the Human Services sector will be considered.
- Well-developed team leadership, coaching, mentoring, communication, and problem-solving skills.
- Experience engaging and integrating persons with disabilities with their residing and neighboring communities.
- Experience with FASD, mental health and Positive Behavior Supports is essential.
- Experience with computers including Microsoft Word, Excel and Outlook.

Requirements:

- Valid driver's license and \$2million liability insurance vehicle insurance coverage.
- Current and clear Vulnerable Sector Criminal Record Check provided on first day of employment.
- CPR/First Aid Level A
- Ability to be flexible to work a variety of shifts including overnights and some evenings and weekends as required, on-call; meeting the needs of the people served and our programs.
- ASC provides a comprehensive benefits package, health care spending account, Employer/Employee RRSP, an additional week of vacation time in the first year of employment, mileage and expense reimbursement, and continued internal professional development.

Apply early as interviews will be conducted during the course of this competition.

To be selected please introduce yourself with a cover letter and a detailed resume quoting competition #TM0703

3 supervisory/managerial references are required.

We would like to thank all applicants for their interest. Only candidates selected for an interview will be contacted.

Learn more about us! Visit www.asc-mva.ab.ca